



# Chris Hughes Multi Activity Services

## Where Adventure Begins



### CUSTOMER CARE FORM

(Chris Hughes Multi Activity Services Ltd – Help Us to Help You)

**Name / Group** ..... **Date of Activity**.....

Your feedback is important to us. It helps us to ensure we are providing exactly what you – the customer – really want. Therefore, to help us in the task, it would be appreciated if you would take a few minutes to complete the form below. If you have any specific comments or suggestions please write them on the reverse of this sheet.

Activity / Course	Poor	Average	Good	Excellent	I'd like to try this activity in the future
Hill Walking -					
Climbing & Abseiling -					
Mountain Biking					
Canoeing -					
Kayaking -					
Service	Poor	Average	Good	Excellent	
Website					
Pre Course Administration (If you made the booking)					
Instruction					
Equipment					
Value for Money					

How did you hear about us? .....

How could we have improved our course? .....

Would you book with us again?      Yes / No (delete as applicable)

If you would like to go on our mailing list for newsletters and special offers then please complete your email address below. Please tick here if you do not wish your comments to be used in our publicity

Email Address.....

Thank you for taking the time to complete this form. We hope you had an enjoyable time with us and we look forward to seeing you again soon.